



FLOW TALK RESIDENTIAL

COLUMBUS COMMUNICATIONS (GRENADA) LIMITED

Account No. _____

1. Customer's First Name: Ms./Mrs./Mr. _____
Customer's Last Name: _____
2. Existing Flow Cable Customer? Yes No
3. ID: _____
4. Existing Broadband Customer Yes No
5. Mailing Address _____

6. Service Address: _____

7. Directions where service is required: _____

8. Contact Info. Home: _____
Mobile: _____
Work: _____
Other: _____
Email Address: _____
9. FLOW Connect Number: _____
State/Country: _____
10. Local Number: _____
11. Phone Pack age _____
No of Extensions _____
12. Would you like your number to be listed or
unlisted in the Flow's telephone directory?

TERMS AND CONDITIONS OF SERVICE

INSTALLATION TYPE	INSALLATION FEES (EC\$)
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Activation & Installation Charges

Handset	\$22.99
International Number (DID) Activation	\$11.00
Local Number (DID) Activation	\$11.00
Change of number (after single annual request)	\$22.00
Unlisted Number	\$1.99

Installation fee applies to premises within 150 feet from tap; surcharges may apply to longer distances

Voice Service Only	\$ 99.99
Voice with existing Cable TV	\$ 49.99
Voice with existing Internet or 3P	FREE
New Customer with Voice & Cable TV	\$179.99
New Customer with Voice & Internet	\$ 99.99
New Customer with Voice, Cable & Internet	\$ 179.99
Caller ID, Call Waiting, Auto Call Back,	FREE
Voice Mail, Three Way Calling, Auto Recall	FREE

1
Talk As U Go
\$24.99
UNLIMITED
On-net
(GDA & TNT)

2
Talk As U Go 2Play
\$0.99
UNLIMITED
On-net
(GDA & TNT)

3
Talk Basic
49.99
On-net (GDA & TNT)
1000 Minutes*
To U.S./CAN/UK landline/TT
landline/Other Local Land-
line. Calls to over 50
International destinations
*Additional rates apply when exceeded

4
Talk Unlimited
75.00
Unlimited to the US/CAN/
UK landline/Other Local
landline/TNT landline/On-
net (GDA & TNT)
Calls to over 50
International destinations

Customer's Signature: _____

Date _____

Signature on behalf of Columbus Communications (G'da) Ltd.

Date _____

FLOW Connect Numbers - Monthly Charges

US Number - As U Go	\$22.00
US Number - Talk Basic	\$11.00
US Number—Talk Unlimited	\$11.00
Canadian Number	\$22.00
UK Landline Number - As U Go	\$22.00
UK Landline Number - Talk Basic	\$11.00
UK Landline Number - Talk Unlimited	\$11.00
Local Number (DID)	\$11.00

All Pricing above includes VAT