



BROADBAND
RESIDENTIAL

COLUMBUS COMMUNICATIONS (GRENADA) LIMITED

Account No. _____

1. Customer's First Name: Ms. Mrs. Mr. _____

Customer's Last Name: _____

2. Existing Flow Cable Customer? Yes No
If yes account number _____

3. ID: _____

4. Service Address _____

5. Mailing Address _____

6. Directions where service is required:

7. Contact Info. Home: _____

Mobile: _____

Work: _____

Email Address: _____

Other: _____

8. Service required for _____

9. Broadband Pack age _____

No of Additional Email Address: _____

No of Static IP Address: _____

TERMS AND CONDITIONS OF SERVICE

1. MONTHLY SUBSCRIPTION FEES

| INSTALLATION TYPE | INSTALLATION FEES (EC\$) |
|--|--------------------------|
| Broad band only | \$99.99 |
| Existing Cable TV subscriber | \$59.99 |
| Subscriber ordering broadband and Cable TV | \$179.99 |

Installation fee applies to premises within 150 feet from tap; surcharges may apply to longer distances

Monthly Price for the first Static IP address not included - EC\$ 46.00

Monthly Price for each additional email account not included - EC\$ 11.50

Monthly Price for the additional block of four static IP addresses - EC\$ 69.99

Monthly Price for the additional block of eight static IP addresses - EC\$115.99

Service call fee - EC \$100.00

All pricing above include VAT

| |
|-----------|
| PRICE |
| UPLOAD |
| DOWN LOAD |
| STATIC IP |
| |

| |
|-------------|
| Plus |
| \$75.00 |
| 512kbps |
| 4Mbps |
| 0 |
| |

| |
|----------------|
| Extreme |
| \$135.00 |
| 1Mbps |
| 8Mbps |
| 0 |
| |

| |
|------------------|
| Overdrive |
| \$229.99 |
| 1.5Mbps |
| 12Mbps |
| 1 |
| |

Customer's Signature: _____

Date _____

Signature on behalf of Columbus Communications (G'da) Ltd.

Date _____

Required Email Addresses: _____

I would like to receive information regarding company updates from Flow. Yes No
